

Bloomsbury Institute National Student Survey results 2021

	2020-21	Difference between us and sector	2020-21 Sector %
The teaching on my course	89.06	9.12	79.94
1. Staff are good at explaining things.	92.61	8.22	84.39
2. Staff have made the subject interesting.	85.23	7.32	77.91
3. The course is intellectually stimulating.	91.48	9.98	81.50
4. My course has challenged me to achieve my best work.	86.93	10.91	76.02
Learning opportunities	89.77	10.76	79.01
5. My course has provided me with opportunities to explore ideas or concepts in depth.	91.48	11.95	79.53
6. My course has provided me with opportunities to bring information and ideas together from different topics.	91.48	10.21	81.27
7. My course has provided me with opportunities to apply what I have learnt.	86.36	10.06	76.30
Assessment and feedback	80.68	12.09	68.59
8. The criteria used in marking have been clear in advance.	81.82	12.09	69.73
9. Marking and assessment has been fair.	80.00	11.05	68.95
10. Feedback on my work has been timely.	80.11	13.8	66.31
11. I have received helpful comments on my work.	81.25	11.75	69.50
Academic support	84.28	10.78	73.50
12. I have been able to contact staff when I needed to.	85.23	4.13	81.10
13. I have received sufficient advice and guidance in relation to my course.	88.07	16.58	71.49
14. Good advice was available when I needed to make study choices on my course.	79.89	12.05	67.84
Organisation and management	85.61	15.87	69.74
15. The course is well organised and running smoothly.	84.09	20.3	63.79
16. The timetable works efficiently for me.	87.50	12.01	75.49
17. Any changes in the course or teaching have been communicated effectively.	85.23	15.19	70.04
Learning resources	78.22	4.64	73.58
18. The IT resources and facilities provided have supported my learning well.	83.24	11.37	71.87
19. The library resources (e.g. books, online services and learning spaces) have supported my learning well.	75.86	0.37	75.49

20. I have been able to access course-specific resources (e.g. equipment, facilities, software, collections) when I needed to.	76.61	2.84	73.77
Learning community	78.41	11.9	66.51
21. I feel part of a community of staff and students.	73.86	15.23	58.63
22. I have had the right opportunities to work with other students as part of my course.	83.33	8.68	74.65
Student Voice	79.17	12.73	66.44
23. I have had the right opportunities to provide feedback on my course.	85.80	6.29	79.51
24. Staff value students' views and opinions about the course.	78.86	10.26	68.60
25. It is clear how students' feedback on the course has been acted on.	73.30	22.08	51.22
The students' union (association or guild) effectively represents students' academic interests.	69.23	15.95	53.28
Overall satisfaction	88.57	13.16	75.41

Office for Students benchmark

NSS Scale	Agree (%)	Difference	Benchmark (%)
The teaching on my course	89.06	6.06	83
Learning opportunities	89.77	6.96	82.81
Assessment and feedback	80.68	5.02	75.66
Academic support	84.28	6.6	77.68
Organisation and management	85.61	8.61	77
Learning resources	78.22	0.25	77.97
Learning community	78.41	5.46	72.95
Student voice	79.17	5.41	73.76
Overall Satisfaction	88.57	8.38	80.19

What students have said about our courses

	2020-21 Overall Satisfaction
BA (Hons) Accounting and Financial Management	86.67
BA (Hons) Accounting and Financial Management including Foundation Year	85.00
BA (Hons) Business Management	87.50
BA (Hons) Business Management including Foundation Year	89.41
LLB (Hons) Law including Foundation Year	92.86