

## Response to External Examiner Report

Academic Year	2017/2018	
Subject Area / awards covered	BA (Hons) Business Management: <ul style="list-style-type: none"> <li>- Ethics, Sustainability and Social Impact</li> <li>- Managerial Finance</li> <li>- Managing Operations and Projects</li> <li>- Corporate Risk Management</li> <li>- Small Business Management</li> <li>- Strategy, Enterprise and Innovation</li> <li>- Cross Cultural Management</li> </ul>	
Examiner's name	Mike Crosbie	
Collaborative arrangements – list <b>all</b> Collaborative Partners (if applicable)	University of Northampton	
Has the report been shared with Collaborative partners?		NO
If NO above, why was this?		
Has this response been prepared in liaison with Collaborative partners?		NO
<b>Section A – Threshold academic standards</b>		
A1 – Maintaining Academic Standards: Are all responses positive*?		YES
Examiner's comments for action	All of the External Examiner's comments were positive and there were no actions recommended except to maintain our current trajectory.	
Action to be taken	Maintain existing standards in terms of development of current, engaging assessments and consistent grading and feedback.	
Person responsible	Course Leader	
Deadline	Ongoing	
A2 – Measuring achievement, rigour and fairness: Are all responses positive*?		YES
Examiner's comments for action	All positive.	
Action to be taken	Maintain standards	
Person responsible	Course Leader	
Deadline	Ongoing	
A3 – Comparability of standards and student performance: Are all responses positive*?		YES
Examiner's comments for action	All positive	
Action to be taken	Maintain standards	
Person responsible	Course Leader	
Deadline	Ongoing	
<b>Section B – Quality &amp; Enhancement</b>		
Examiner's suggestions for action	No actions suggested.	
Action to be taken (If suggestions were made but no action is to	Maintain a focus on quality and enhancement even though no actions were suggested.	

be taken, please justify)	
Person(s) responsible	Course Leader and teaching teams
Deadline	Ongoing
Has the examiner made any recommendations for action by the Faculty, or by the University?	NO
Date of Student-Staff Liaison Committee (SSLC) when report and response will be discussed with student representatives:	The reports and responses to them will be discussed in the October/November 2018 round of meetings.
Date of interim review to monitor progress with any actions:	No actions
Did the examiner meet students in 2017/18? (Face to face or 'virtual' meetings)	NO
If YES above, did the examiner's report provide you with useful feedback?	
If NO, please state what opportunities the external examiner will have to meet students in 2016-17, including 'virtual' meetings if face to face meetings are not feasible.	The External Examiner has an open invitation to visit LSBM and meet with staff and students.
Please note any areas of good practice identified by the external examiner which you would like to share with other programme teams.	
<p>The External Examiner mentioned:</p> <ul style="list-style-type: none"> <li>- Varied and current topics used in assessments</li> <li>- Good range of assessment types</li> <li>- Clear evidence of second marking and clear feedback to students</li> <li>- Clear standards set which are consistent with other institutions and industry benchmarks</li> <li>- The efforts made by LSBM staff to enhance the student experience through company visits and guest speakers.</li> </ul>	
Response completed by:	Chris Munro
Date:	13 Sept 2018

\*positive response = either 'broadly agree' or 'strongly agree'

NB If the examiner has given any **negative responses** ('generally disagree' or 'strongly disagree', you will be required to produce an action plan specifically addressing the issues raised. This will need to be approved by the Faculty Quality & Standards Committee in the autumn term before being forwarded to AQSC.

The action plan should be added as an appendix to your Annual Review Action Plan and monitored throughout the year.